

**COLONIAL RESORT & SPA  
INFORMATION, POLICIES & WAIVER FOR PET TOTING GUESTS**

Welcome to the Colonial Resort & Spa, a vacation haven for you and your pet(s). Holding certification through Pets Can Stay Canada as well as Pet Friendly Canada, we can assure you a genuine welcome and sincere consideration for an enjoyable visit for you and the welfare of your pet. **Please note:** Pet toting guests are required to sign a damage waiver upon registration (see below).

- ◆ We accept cats and dogs in overnight STANDARD rooms. Pets are NOT permitted in the premium or deluxe rooms.
- ◆ **A pet fee of \$15 plus taxes per night per pet will be charged to your room folio.**
- ◆ The following pets are not permitted at the resort: pit bull dogs, reptile or insect pets.
- ◆ We limit the number of pets per room to two pets.
- ◆ Pets are not permitted on beds or furniture. Pet drinking and food receptacles shall be kept and pets fed only in bathroom.
- ◆ Pets must be kenneled if left unattended in room and front desk staff so advised. We request a cell phone number for the pet owner in case of emergency or problem.
- ◆ Resort Staff may choose not to enter a guest room with an unattended pet in it (e.g. housekeeping staff, maintenance, etc.). Therefore if you require room maintenance/housekeeping, please arrange it with the front desk for an appropriate time.
- ◆ Pets must be kenneled or leashed at all times when in the public areas of the property. However, pets are **not** permitted in the main (restaurant) building or in the front outdoor pool/grass area (exceptions will be made for see-and-eye dogs travelling with owner). We have a nice walking trail and grass area by the tennis court area that it is great for walking your pet(s).
- ◆ Pet owners are responsible for collecting their pet waste in waste disposal bags and depositing them in the garbage containers outside on the resort property or in the garbage container at the rear of the main building.
- ◆ The following items may be available upon request (subject to availability): drinking/food receptacles, adjustable leash and pet waste disposal bags. We are also pleased to provide various relevant contact numbers for pet owners (e.g. grooming, veterinary, walking and pet supplies).
- ◆ In the event of an emergency evacuation, the resort shall provide emergency officials with a room roster indicating room occupancy for both guests and pets.
- ◆ The resort is pleased to welcome pet owners with a gift pack including pet waste disposal bags, dirty paw towel and pet treat. Enjoy your stay in the 1000 Islands!

**GUEST WAIVER**

Guests will be held fully responsible for any damage to hotel property caused by their pets including but not limited to requirement to fumigate, steam clean or otherwise repair room damage. Pet owners will also be held fully responsible for disturbance or injury to other guests caused by their pets. Guests should check the condition of their rooms upon check-in and report any deficiencies or damage in their rooms to the front desk so as to avoid being charged for the damage upon departure.

By signing below, I agree to the above terms and conditions and I will be fully responsible for my pet:

Guest Name (Printed): \_\_\_\_\_ Guest Signature: \_\_\_\_\_

Number of Pets: \_\_\_\_\_ Room Number: \_\_\_\_\_ Cell Phone #: \_\_\_\_\_

Type of Pet(s): \_\_\_\_\_ Pet Name(s): \_\_\_\_\_

Arrival Date: \_\_\_\_\_ Departure Date: \_\_\_\_\_

The following is a list of relevant services and suppliers that pet owners might find helpful during their stay:

**Veterinary Clinics:**

Gananoque Veterinary Clinic, 231 Hwy 32 N (Stone Street), Gananoque, 613-382-3429

Thousand Island Veterinary Services, Northgate Plaza, 839 Stone Street North, Gananoque, 613-382-2900

**Pet Grooming Services:**

Klips Pet Grooming & Boutique, 176 King Street East, Gananoque, 613-382-9696

**Pet Food & Supplies:**

Paulmac's Pet Food Plus Pets, King Street East in No Frills Plaza, 613-382-2626

**Pet Walking Service:**

Ziggy Argue, Gananoque, 613-382-2367, Cell 613-583-1865

Sandra Kieherson, 335 Stone Street, Gananoque, 613-382-8735

**Kennels and Pet-Sitting Services:**

Prelude Kennels, 255 Cunningham Road, Gananoque, 613-382-1123

**Miscellaneous Numbers:**

Gananoque & District Humane Society, Bell Tower Mall, King Street, 613-382-1512

Gananoque Police Department, 613-382-4422

**Please note:** Colonial Resort & Spa, Pets Can Stay and Pet Friendly do not endorse the service providers listed above and list them for resource purposes only.

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